



## Admissions FAQ's for DAY Families

- **What are the day student hours?**

Day students are on campus from 8:10am to 4:45pm.

- **Where does my student get dropped off and picked up?**

Students get dropped off at the James Center. In the morning, students enter through the side door (closest to the library), not the front. Please do not have your student dropped off before 8:00am as no staff will be monitoring the area until that time. At 4:45pm, pick-up for students with transportation companies is in the lower teacher parking lot and parent/family pick-up is in Hunter Commons. In both spots, the person picking the student up needs to sign them out with an after-school staff.

- **Who do I contact if:**

- **I have an IEP question** – Meghan Hammond, Director of Student Services (ext. 213)
- **I have a day student question** – Torie Murphy, Academic Day Student Liaison and Joan Mott, Residential Day Student Liaison
- **My day student is running late to school** – Call the main line 508-888-0489, ext. 201
- **I am running late to pick up in the afternoon** – Call the Residential Office, ext. 257
- **I have a question about academics or the residential department** – Your Academic and Residential Lead can help with any questions academically and residentially as well as your academic Head Teacher, Advisor, or Residential Supervisor. For general questions regarding the residential program contact:
  - Sara Jackson, Middle/High School Residential Program CoordinatorFor general questions regarding the academic program contact:
  - Mary Beth Thacher, Education Coordinator for the Middle/High School
- **I have to pick up my student early** – Please contact Jenna Beer, Travel Coordinator (ext. 272) as well as the Head Teacher and Day Student Liaison

- **How do I get a copy of my student's schedule?**

If you need a copy of your student's schedule, you can contact the Academic Lead.

- **Can my student bring their own snack?**

Yes, after school at 3:00, students will have a time for snacks. We usually offer snacks such as fruit, carrots, yogurt cups, pretzels or popcorn for example. Healthy snacks are encouraged as we practice wellness strategies with our students.

Please be reminded that we are a Nut Aware campus.

- **Can I pack a lunch for my student?**

Yes, students may bring their own lunch from home. Please be reminded that we are a Nut Aware campus.

- **Do students bring cell phones to school?**

Day Students are allowed to bring cell phones to school, but they must be off and in their backpacks during the academic part of the day. Students may use their cell phones if needed afterschool during snack time and during some after school activities (e.g., photography club, geocaching). Students are welcome to take photos of their after school fun as well.

- **How often will I hear from staff?**

You will hear from the Academic Lead and Advisor once per month, for a total of 2 communications per month. While we strive to be proactive in communication, of course we welcome you to reach out to any member of your child's team as needed. Additionally, we have found success consolidating all-school communications into one Friday Newsletter; please be on the lookout for this newsletter at the end of every week.

You will also receive a monthly newsletter from the Day Student Liaisons that outlines the extraactivities being offered for the day students to attend. Please remember to RSVP by the designated date for such events. As staff ratios need to be maintained, we cannot accept late RSVPs.

- **Can my student come to an activity after 5:00pm?**

Each month, day students are invited to stay later and attend various activities such as dances, karaoke nights, and concerts during the week. You must RSVP for these activities. Due to staffing ratios, we cannot have day students attend weekend activities.

- **What if my sending district is closed due to inclement weather?**  
Students who are transported by their district do not need to report to school if their sending district is closed and transportation is cancelled for that day.
  
- **Can my student participate on a sports team?**  
Yes! We encourage all students to try new activities, including sports. Sports practices and games generally run during after school activity time. Some teams have “away” games and may be back to campus later than 4:45pm.  
You will be informed by staff if this is the case. Please direct all sports questions to our Wellness and Recreation Coordinator, Tom Black (ext. 423).
  
- **What if I have a transportation question?**  
Please direct all questions to your transportation company. It is also your responsibility to inform the driver of the school hours and any changes with these hours.
  
- **Does my student have to attend Saturday Enrichment?**  
Yes, all students both residential and day report for Saturday Enrichment (10:00am to 3:00pm). Please see the calendar for exact dates and remember to sign your student in and out with staff. Please remember to contact your transportation company regarding Saturday Enrichment.

**James Center Office Hours (ext. 201):** Monday through Friday – 8:00am to 4:00pm.

**Residential Office Hours (ext. 257):** Sunday through Saturday – 9:00am to 8:00pm.

If there is an emergency, please call extension 400, as this is a line that's responded to any hour of the day (for emergencies only).

**Health Care Hours (ext. 265):** Sunday through Saturday – 7:00am to 9:00pm. The awake overnight Health Care Staff work from 9:00pm to 7:00am.