

Friends Together Statement on Corporate Responsibility

Friends Together is committed to upholding the highest standards of ethical practice and accountability. Our commitment and efforts related to corporate responsibility are rooted in core principles of quality, accountability, awareness, accessibility, and continuous improvement. Through these commitments, we ensure that individuals with intellectual and developmental disabilities receive safe, enriching, and person-centered day habilitation services that support independence and full community participation.

Ethical Governance & Accountability

We operate with full transparency, responsible stewardship of resources, and adherence to internationally recognized quality standards. Our CARF accreditation serves as a public declaration of our commitment to trustworthy, person-centered services, and organizational accountability.

Risk Management & Organizational Safety

We maintain a comprehensive Risk Management Plan that proactively identifies, evaluates, and addresses potential threats to participant safety, staff well-being, program continuity, and organizational integrity. This includes preventive measures, response strategies, and corrective actions that protect individuals served and support a safe, responsible service environment.

Equity and Inclusion

Our services are delivered in a manner that respects and responds to the diverse needs, identities, and backgrounds of the individuals we support. Friends together fosters an environment where differences are valued, and all participants receive equitable access to opportunities and meaningful engagement.

Accessibility

We ensure broad accessibility—environmental, technological, attitudinal, and financial—for all individuals served. We routinely assess barriers and implement solutions for reasonable accommodation to promote full participation in day habilitation activities and the life of our organization.

Person-Centered Services & Continuous Quality Improvement

We are dedicated to person-centered planning that honors individual choice, self-determination, independence, and community inclusion. Our organization uses measurable performance data, participant and stakeholder feedback and successful licensing and accreditation as our barometer of success.

Strategic, Sustainable Operations

We engage in strategic planning that supports long-term sustainability, responsible resource management, and alignment with our mission. This process incorporates stakeholder feedback and remains flexible to evolving community needs, ensuring that our program remains strong, future-focused, and responsive.